

The Recipient acknowledges, understands and agrees to THE COURT LLC. Refund Policy, outlined below.

Unless otherwise stated herein, all deposits and all payments made toward services, season fees and uniforms are non-refundable.

For all services, the Recipient must contact the Owner via text and/or phone call within 48 hours prior to the time that the scheduled service is to begin being provided to be eligible for a refund. If you are unable to speak with a representative of THE COURT, LLC within the prescribed time frame, the Recipient must leave a voice message and/or text message detailing the cancellation. There is a ZERO refund policy for all services already in progress and/or completed. .

To the extent granted, credits are good for one year from the time of request. Credits can only be used towards other services offered at THE COURT, LLC. No cash or cash equivalent will be returned as a credit.

For tangible products purchased by Recipient (ie. clothing, apparel, equipment etc.) the Recipient acknowledges and agrees that these products are purchased "as is" and will not be eligible for a refund with the exception of a manufacturing defect incurred after the initial purchase. In this instance, the Owner will abide by the 3rd party's return policy.